



CLAIMS ASSIST CARD

1. Stop immediately.
2. Do not attempt to drive your vehicle further if you do not know the extent of the damage - consequential damage is not covered by Insurers.
3. Do not admit responsibility or liability.
4. If anyone is injured or killed, do not move the vehicles. Call the police and an ambulance immediately.
5. Make a note of the number and station of the policeman or traffic officer in attendance.
6. If the police are not called to the scene of the accident, report the accident to the SAP within 24 hours. Give the details and produce your driver's licence. Get the relevant case number from them.
7. Record the date, time and place of the accident. Sketch the scene. See below.
8. Obtain all relevant details from the other parties involved. Whether their (or your) vehicle is damaged or not.
 - a) ID number
 - b) Physical address
 - c) Car registration
9. Write contact details of any witnesses present.
10. Give your contact details to any person who may reasonably request this information.
11. If the vehicle has to be towed away, have it taken to a panel beater and not to the yard of the towage service.
12. Clients with Road Assist please call the relevant service provider
 - a) Paradigm - 0861-003-446 or 083-789-9919
 - b) Cross Country – 0800-005-688 or 011-966-5004
 - c) Frontline - 0861-113-699 or 083-789-9956
 - d) Tradesure - 0861 577-757
 - e) BSG – 0861-464-333 or 071-882-9208
 - f) Blue Assist – 0861-666-836
 - g) ONE – 0861-000-286
13. Take photos of the accident – cell phone, disposable camera etc.
14. Inform your broker of the accident as soon as possible.

SKETCH OF ACCIDENT